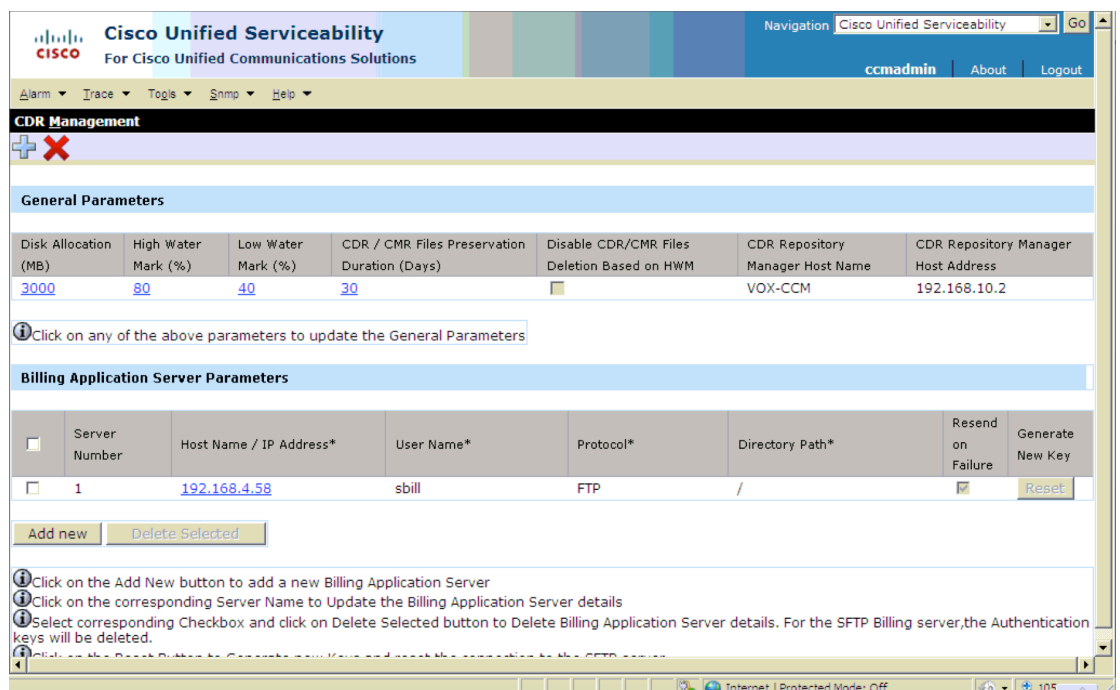


SPEECHBILL CUCM Configuration

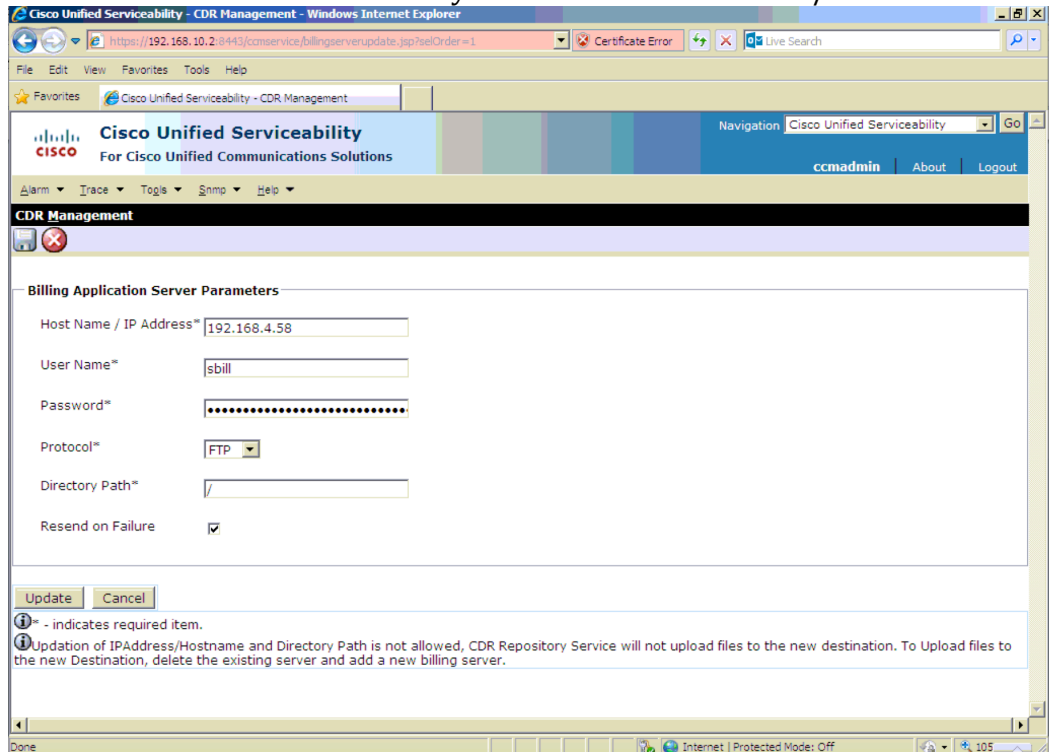
1. After installation of SpeechBill application software . Log in to the CUCM web interface and go to the Cisco Serviceability page as shown below.



2. Go to Tools -> CDR Management and then Click on Add New option.



3. Enter the FTP user name and password in the corresponding fields. Select Protocol as FTP. Directory Path shall be entered as /



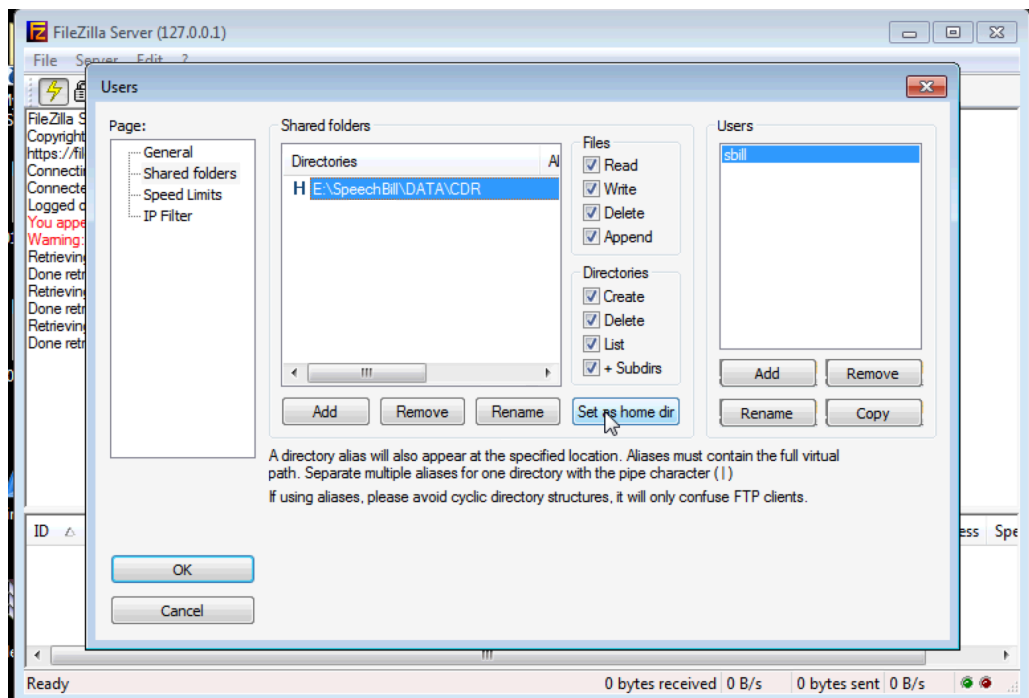
The screenshot shows the Cisco Unified Serviceability - CDR Management interface. The 'Billing Application Server Parameters' section is visible, with the following fields:

- Host Name / IP Address*: 192.168.4.58
- User Name*: sbill
- Password*: [Masked]
- Protocol*: FTP
- Directory Path*: /
- Resend on Failure: ☒

Buttons: Update, Cancel

Footnote: * - indicates required item.
 ! Update of IPAddress/Hostname and Directory Path is not allowed, CDR Repository Service will not upload files to the new destination. To Upload files to the new Destination, delete the existing server and add a new billing server.

4. In the SpeechBill application server, Install the Filezilla FTP server and set the FTP home directory as the CDR directory inside the Data Drive folder of SpeechBill . (E:\SpeechBill\Data\CDR)



The screenshot shows the FileZilla Server (127.0.0.1) Users dialog box. The 'Shared folders' section is visible, with the following settings:

- Directories: H:\E:\SpeechBill\DATA\CDR
- Files: ☒ Read, ☒ Write, ☒ Delete, ☒ Append
- Directories: ☒ Create, ☒ Delete, ☒ List, ☒ + Subdirs

Buttons: Add, Remove, Rename, Set as home dir, OK, Cancel

Footnote: A directory alias will also appear at the specified location. Aliases must contain the full virtual path. Separate multiple aliases for one directory with the pipe character (|)
 If using aliases, please avoid cyclic directory structures, it will only confuse FTP clients.



Make the folder as Home directory by clicking the button “Set as home dir” as shown in the image above.

5. Once the above steps are completed , ensure that all the windows services related to SpeechBill software are running (remember to reboot the system after SpeechBill installation) and also extensions and employee details are filled in to SpeechBill . Try out test calls and verify if those calls are reflected properly using the SpeechBill reporting options.