

SPEECHBILL CUCM Configuration

1. After installation of SpeechBill application software . Log in to the CUCM web interface and go to the Cisco Servicebaility page as shown below.

CISCO System -	For Cisco	Unified CM A Unified Commun Media Resources	ications Solutio	ns	ation 👻 User	Management 👻	Bulk Administrat		Cisco Unified CM Administration Cisco Unified CM Administration Cisco Unified Serviceability Cisco Unified OS Administration Disaster Recovery System Cisco Unified Reporting
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products doe	s not imply t intry laws. B	hird-party authority	to import, export	, distribute or us	e encryption.	Importers, ex	porters, distribu	tors and user	Id use. Delivery of Cisco cryptographic s are responsible for compliance with U.S. U.S. and local laws, return this product
A summary o	of U.S. laws (overning Cisco cry	ptographic produc	ts may be found	at our Export	t Compliance I	Product Report v	veb site.	
For informati	on about Cis	co Unified Commu	ications Manager	please visit our <u>l</u>	Unified Comm	unications Sys	stem Documenta	tion web site.	
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2. Go to Tools -> CDR Management and then Click on Add New option.

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3. Enter the FTP user name and password in the corresponding fields. Select Protocol as FTP. Directory Path shall be entered as /

Cisco Unified Serviceability	- CDR Management - Windows Internet Explorer			_ & ×
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4. In the SpeechBill application server, Install the Filezilla FTP server and set the FTP home directory as the CDR directory inside the Data Drive folder of SpeechBill . (E:\SpeechBill\Data\CDR)

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Make the folder as Home directory by clicking the button "Set as home dir" as shown in the image above.

5. Once the above steps are completed , ensure that all the windows services related to SpeechBill software are running (remember to reboot the system after SpeechBill installation) and also extensions and employee details are filled in to SpeechBill . Try out test calls and verify if those calls are reflected properly using the SpeechBill reporting options.