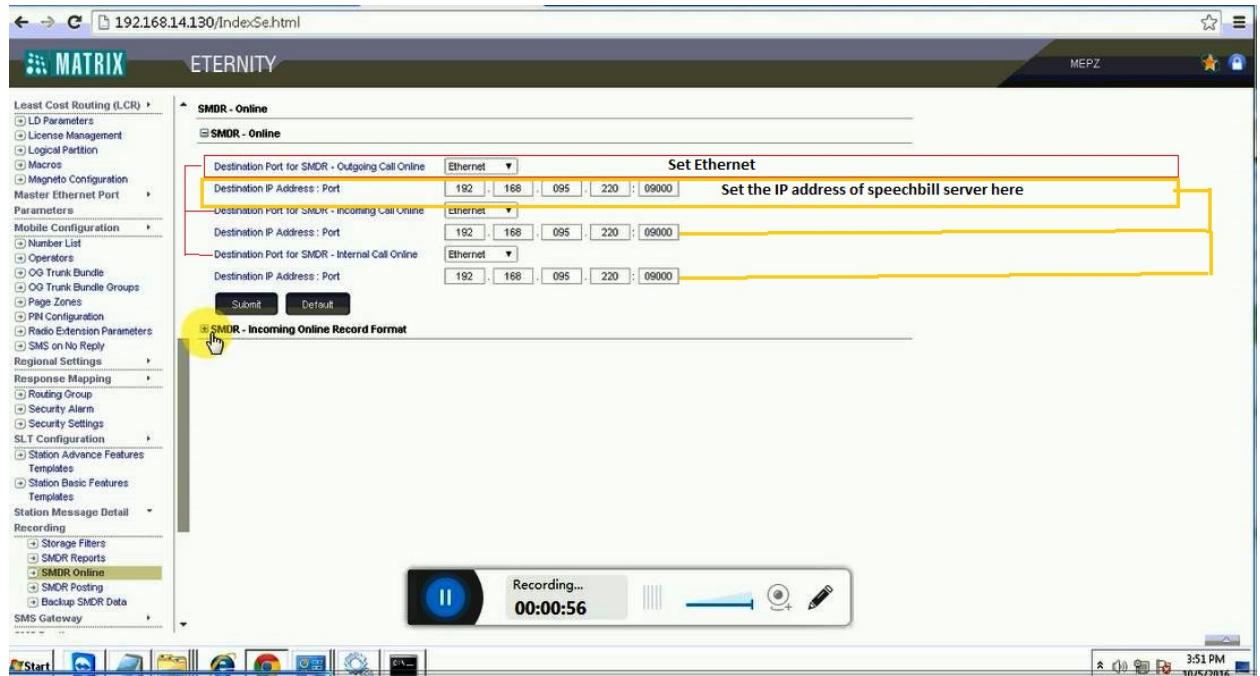




SpeechBill - Matrix Eternity SMDR Configuration Document

Following steps to be followed to configure Matrix eternity with SpeechBill call billing solution.

1. Take the Matrix Eternity Configuration Interface by Typing its IP address and login as Administrator or Full control user
2. Go to the Recording Menu in the left side and select SMDR online and Set Destination for SMDR outgoing, Incoming, and Internal calls to Ethernet (SCREENSHOT)
3. Set its IP address same as Speech Bill Server IP address. And set the PORT TO 0900. Submit the Changes Refer Screen Shot



4. Now go to next TAB and expend it (SMDR-Incoming Online Record Format)
5. Set the criteria as shows in the Screen Shot . Submit the Changes.



SpeechLogix

Empowering Voice Solutions...

The screenshot shows the SpeechLogix Matrix configuration interface. On the left, there is a navigation tree with various settings like Least Cost Routing (LCR), LD Parameters, License Management, and so on. The main window is titled "SMDR - Online" and displays the "SMDR - Incoming Online Record Format". A red box highlights this section, which contains a table with columns for Parameter, Start Column No., Field Length, Format, Alignment, Filler Char. Required?, and Filler Char. (Decimal Value). The table includes fields for Serial Number, Increment Counter, Property Code, Extension Number, Trunk Number, Date, Time, Answer Duration, Hold Duration, Speech Duration, Called Number, Calling Number, Digits dialed in Built-In Auto Attendant, and Remarks. Below the table are buttons for "Submit" and "Default". At the bottom of the interface, there is a recording status bar showing "Recording...", a timestamp of "00:01:00", and some icons.

6. Set the Extensions in Speechbill. For That check the MatrixCdrCapture Log.

The screenshot shows a Notepad window with the title "15_MatrixCDRCapture - Notepad". The log file contains several entries, each starting with "Time:15_42_02,Message:". Some entries are highlighted with red boxes. One entry shows a metadata line: "Message:***** DATA [59 4690 000 V002 3202 16-09-16 10:23:58 1 1 1.10 i]". Another entry shows a metadata line: "Message:***** DATA [33 3225@192.168.14. V001 4681 08-09-16 11:04:03 0 0 19 N]". There are also entries for incoming and outgoing calls, buffer lengths, and date/time information.

7. Set Employee Details in Speechbill by taking Settings>SystemSettings>Employee Menu



SpeechLogix

admin

Home > Employee

Employee

Employee Name	Employee Code
Email	Authorization Code
Level Of Access	Status
Supervisor Email	Address

Save Reset

Show 10 entries Search:

Employee Name	Employee Code	Email	Authorization Code	Level Of Access
Aanchal	4500			National

8. Set Extension Details in Speechbill by taking Settings>SystemSettings>Extension Menu

SpeechLogix

admin

Home > Extension

Extension

Employee Name	---Select Employee---	Extension Number	0
Division	---Select Division---	Department	
Section			

Save Reset

Employee Name Extension Number Division Department Section

Customer Service -1	3000000	KSA	Riyadh Avenue	Hypermarket
Customer Service -2	3000001	KSA	Riyadh Avenue	Hypermarket
Bakery	3000011	KSA	Riyadh Avenue	Hypermarket
Fish	3000012	KSA	Riyadh Avenue	Hypermarket
Butchery	3000013	KSA	Riyadh Avenue	Hypermarket